Don’t Let the Bedbugs Bite!
Photos of Bedbugs, Bites, Prevention, Treatment

Take this only if you don’t have internet access. Save trees 😊

The common Bed Bug, *Cimex lectularius*, can be found anywhere with a high turnover of overnight users. Buildings intended to house people coming from dilapidated and crowded conditions or the chronically homeless are particularly susceptible to repeated introduction of bed bugs. These pests will reproduce to cause severe infestations if not treated early and if prevention methods are not in place.

Once established, bed bug management can cost many thousands of dollars. Follow the guidelines in this factsheet to minimize future infestations.

**Caulk all spaces and joints**

Bed bugs live in wall cavities and floors, moving throughout a building and spreading infestation. Caulk all joints between floors, baseboards, doorframes, walls, crown molding, light fixtures and ceilings. Caulk and seal all light-switch plates and other wall panels and install tight-fitting door sweeps.

**Avoid carpeting - Install hard floors**

Bed bugs can easily move across carpet and hide in the fibers. Install hard floors for easy cleaning and to discourage nesting and transport of bed bugs. Be sure to seal the joints between flooring and walls/baseboards. If carpet exists, vacuum frequently with bagless vacuums and empty contents daily so bedbugs do not re-infest areas.

**Install metal furniture with covered mattresses and no box-springs**

Bed bugs can easily crawl up wooden or other rough and porous surfaces, so metal or other slick surfaces will discourage pest movement. Install metal bed frames, bookcases, desks, etc… Box-springs offer perfect nesting habitat so they should be avoided. Mattresses with protective plastic covers will prevent bedbugs from nesting and proliferating in the mattress.

**Encourage storage of belongings in plastic storage bins**

Storing belongings in plastic containers helps prevent bugs from infesting new items and makes it easier to thoroughly inspect, clean, vacuum, or steam the area.

**Offer free laundry service and large freezer for non-washables**

Every new tenant should be greeted, interviewed, and educated about how to avoid bed bugs. Encourage new residents to talk about the potential that they have been exposed to bed bugs. If there is any chance they have come into contact with bedbugs from another location, consider offering free laundry service before they move in. If many of your residents come from such situations, consider installing a large freezer in which non-washable belongings can be stored for 24-48 hours to kill stow-away insects.

**Treat wall cavities and any carpeted areas with desiccating dust**

Consider least-toxic options such as limestone dust (for example Nic-325) for carpets, mattress folds, box-springs, and upholstery. Try diatomaceous earth to treat wall cavities, behind light-switch plates, and cracks and crevices. Because this type of material will be cleaned up with vacuuming, it should be re-applied, at the very least, before new tenants move in.

**Non-toxic and preventative measures**

Continually monitor and inspect sticky traps, beds, and other crevices at least once a month for bed bug evidence (bugs in traps or blood spots on bed sheets). Consider including access for monitoring purposes in leases for the building. Frequent vacuuming, washing the floors with soapy water, and steam cleaning any areas suspected of harboring bed bugs may be enough to ward off infestation if detected early.

Updated 1-2006

Thanks to Pestec, CCSF IPM Provider, for information

For other safer tips & products, just go to SFapproved.org/420-Pest-Management/
San Francisco Dept. of Environment, (415) 355-3700
2) **Vacuum the floor, mattress and baseboards**
   Use a vacuum cleaner with a brush attachment to clean your mattress, box spring, and bed frame, paying special attention to mattress seams. Then use the crevice tool on your vacuum cleaner on the bed frame, and baseboards. Next, sprinkle talcum powder or cornstarch onto the floor prior to vacuuming, and finally thoroughly sweep the floor. When you are finished, IMMEDIATELY dump the contents of the dust cup into a plastic bag, or remove the disposable filter bag and take it outside to an outdoor trash can.

3) **Cover Your Mattress**
   Now that you have taken steps to clean the bed, you must immediately cover the mattress with a zippered mattress cover. Since the cover needs to stay on the mattress for a minimum of a year, it is recommended that you use a woven polyester cover labeled as “allergen rated.” These covers are more durable than plastic cover, which often tear allowing bed bugs to escape. The zipper flap on the mattress cover should be covered with a piece of duct tape to close the seam. Bed bugs will live for a year without feeding, so it is important to leave the mattress covers on for at least that long.

**Keep bed bugs out - Make Your Bed an Island**

- Buy “Climb up Interceptors”. These are special cups available through exterminators and on the internet that act as bed bug traps
- Get your mattress and springs off of the floor! A mattress that is lying on the floor is the perfect hiding place for bed bugs! Put it on a frame that is at least a foot above the floor.
- Pull your bed away from the wall so that your bed or bedding (blanket, sheets, etc) does not touch the wall.
- Remove bed skirts and make sure bedding does not touch the floor.
- Do not place anything (luggage, blankets, pillows, stuffed toys) onto any bed which may have bed bugs. Be particularly careful when returning from a trip.

**Clean Up Clutter - It is impossible to get rid of bed bugs without getting rid of clutter.**

- Clutter is anything that makes it hard to clean or is a hiding place for bed bugs.
- Pick up, wash and bag up all clothes and other items on your floor.
- Anything that you don’t need any more should be thrown away. However, be sure to completely destroy anything that you throw away!

**Get Professional Help**

- You CANNOT get rid of bed bugs on your own
- You or your landlord will need to hire a licensed exterminator (pest control operator).
- Your landlord is required to take care of pest control if you live in a building with two or more apartments. All apartments directly above, below and next to yours must also be treated.
- If you live in a single family home, you are responsible for pest control.
Introduction

What are bed bugs?
Bed bugs are insects of the Order Hemiptera and Family Cimicidae, which has over 90 species around the world and 15 in North America. Bed bugs and their relatives are wingless, blood-feeding parasites of animals. The common bed bug (Cimex lectularius) is a pest of humans this species has recently become a problem in the United States and countries all over the world.

Bed bugs have three basic life stages; egg, nymph, and adult. They begin as a very small but visible egg, hatch to become a first instar nymph or juvenile, which is 1 millimeter long or about the size of a poppy seed. There are five juvenile stages, which feed on blood, molt and grow over time. The adult is about the size of an apple seed.

Bed bugs tend to gather together in hidden and undisturbed places where a person sleeps, or sits for an extended period of time. They are usually found in the bed, along the seams and sides of the mattress and box spring, the headboard, and bed frame, creating clusters of live bed bugs, shed skins, dark-colored fecal spots, and eggs. In heavily infested locations bed bugs can be found anywhere in the room. As bed bugs grow they shed their amber-colored, transparent skins, leaving behind what look like hollow bed bugs.

A fecal spot, the result of bed bug digestion, may look like a brownish-black bump on a hard surface, or a dark stain (like a magic marker dot) on fabric. Eggs are cemented to fabric, wood, paper, and most other surfaces as the female hides or wanders in search of a host.

Where did bed bugs come from?
It is unclear exactly why and from where bed bugs re-emerged as a pest in our homes, dormitories, hotels, and shelters, but the resurgence was noticed throughout the world in the late 1990’s. During pre-World War II times, it was estimated that nearly 30% of American
homes had bed bugs. After World War II, many long-lasting pesticides were commonly used indoors. Bed bugs were nearly absent for 50 years in America. However, stories and reports indicate that bed bugs may never have truly disappeared in America but they were very uncommon, until recently.

What is the risk of having bed bugs?
Bed bugs must bite to feed on blood. They have pointed mouth parts, like mosquitoes, and feed for just a few minutes at a time. They must feed to grow and although they primarily feed at night, bed bugs will bite during the day if necessary. Bed bugs have never been shown to transmit disease to humans. The most common symptom of bed bug bites are itchy welts on the skin of most but not all sufferers. Reactions vary widely from person to person and bites alone cannot be used to confirm bed bugs. Bites may develop secondary infections through scratching. Anemia has been reported in the elderly and very young in cases where homes are heavily infested. Asthma has also been linked to the presence of bed bugs in homes, though not yet in the United States.

More risks can arise with the use of insecticides to treat bed bug problems in the home, particularly when individuals attempt to eradicate bed bugs without the help or advice of a professional pest manager. People with no pesticide application experience are using total release aerosol foggers (“bug bombs”), professional products, and sometimes illegal products to attempt to control bed bugs in their homes. The impact on public health from overexposure to pesticides used to control bed bugs is unknown. The New York City Department of Health and Mental Hygiene strongly discourages the use of “bug bombs” and foggers because of the potential of human exposure to insecticides and the risk of device explosions.

Bed bugs can be transferred among people, and that places a great deal of social, emotional and financial stress on sufferers. Control is challenging and costly, and there is still a certain amount of social stigma attached to living with bed bugs. Having bed bugs may restrict the social lives of people. Sufferers avoid visiting friends and family and often throw away belongings, at great cost, and minimal benefit. Tenant-landlord disputes over who is responsible continue to take place and these battles can be damaging to both parties.

How can we get rid of them?
Pesticides alone, or the use of any single method, will not eliminate bed bugs. A strategy that includes a number of methods is absolutely necessary, especially in multiple unit facilities like apartments, shelters, dormitories, group homes, and hotels. The following are needed for effective bed bug control:

- Cooperation of landlord, management, and resident to focus on the problem
- Accurate identification to be sure it is a bed bug and not another pest
- Identification of the source (especially if bed bugs are moving from an adjacent room or apartment unit)
- Thorough inspection of the facility and identification of all possible hiding spots
• Cleaning and organization of the living area
• Reducing clutter in the home
• Bagging and removal of bedding and clothing from the affected area
• Washing sheets and blankets and drying on HOT setting
• Encasing the mattress and box spring in a zippered encasement
• Washing or treating the headboard and bed frame
• Cleaning and removing bed bugs from other items
• Isolating the cleaned (bed bug free) items until bed bugs are gone
• Careful and targeted use of insecticides, following label instructions
• Inspection and treatment of all surrounding adjacent units
• Follow up inspections and all other procedures as needed (there should be at least one follow up inspection 3 weeks after initial treatment)

Management of bed bugs should begin at the first sign of a problem. The longer an infestation is allowed to exist, the more difficult and expensive it will be to control. It may take several months to get rid of bed bugs if there is a large infestation.

There must be cooperation among tenants and the management staff in multiple dwelling facilities. A bed bug management program must be coordinated for the entire building as well as the individual room or person, because bed bugs can go undetected for long periods of time and can spread very easily through walls, on electrical and plumbing conduits. Cooperation from the tenant includes following the pest reporting procedures, cleaning and preparation of the room for treatment, and taking measures to avoid reintroduction of bed bugs.

Building management must ensure that tenants are aware of these procedures and are provided with the necessary contact information they need to report a complaint. Complaints must be addressed in a timely manner. Most building managers cannot deal with a bed bug infestation without the help of a pest management professional (PMP). The PMP should be involved at an early stage. Professionals know how and where to look for bed bugs, and can thoroughly assess an infestation to ensure the right measures are taken.

The life stages of bed bugs, from egg to adult (left to right). Photo by A. Taisey.
Identification of Bed Bugs

Bed bugs are small but visible insects. There are three main life stages: the whitish egg (about 1 mm in length), five pale juvenile (nymph) stages that range from 1mm to 4.5 mm (1/4 inch), and the adult which can be as long as 7 or 8 mm (3/8 inch) when fed. The newly hatched nymph is very pale until it feeds. Then it looks like a tiny droplet of blood. Each nymph stage will feed and become filled with red blood. The adult is about the size and shape of an apple seed, and dark red to brown in color and as flat as a credit card before feeding.

The first sign of a bed bug infestation is usually the appearance of bites on the arms, neck, torso, or legs. Read on for more information about bed bug bites. One may also find live or dead bugs. Collect a sample for positive identification. Clusters of small stains or droplets of dried blood on furniture and bedding may also be found. These stains are the bed bugs’ fecal droppings. They may be accompanied by shed skins, because bed bugs shed their outer skin, or molt, as they grow. Shed skins are amber in color and resemble the shape of a bed bug. There may also be live bugs and eggs where droppings are found.

DON’T mistake bed bug droppings for cockroach droppings. Cockroaches leave behind tiny rectangular pellets, not round droplets or stains. There may also be rectangular egg cases or dead cockroaches nearby.
When searching for bed bugs it is important not to overlook the nymphs, which can be difficult to spot. Look for nymphs where droppings and stains appear, especially in crevices on fabric and wood surfaces.

Actual sizes of bed bug life stages:

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A newly hatched bed bug is smaller than a poppy seed (left) and the color of a sesame seed (right). Photo by J. Gangloff-Kaufmann.

The stains from bed bug fecal droppings can appear as rounded bumps or blackish, soaked-in stains. Photo by J. Gangloff-Kaufmann.

This adult bed bug is waiting to feed on blood. Adult bed bugs are very flat and fit into crevices as thin as a credit card before they feed. Nymphs are even thinner. Once fed, they are longer and plump until they begin to digest the blood meal. Photo by J. Gangloff-Kaufmann.
Bed Bug Bites and the Bites of Other Arthropods

Bites are usually the early warning sign of a bed bug infestation. Bed bugs feed only on blood. Each life stage feeds, except the egg. They insert the fine stylets from their beak directly into the skin in search of a tiny blood vessel, and may move and bite repeatedly until they find the right spot. At each point the beak releases saliva into the skin. The saliva contains proteins and enzymes that will cause an allergic reaction in many people. Allergic reactions vary widely from practically no reaction, to small itchy red or white bumps, to blisters or pustules. Not every person in a household will react the same way and many times only one person will show signs of bites, leading others to believe it cannot be bed bugs.

It is difficult, if not impossible, to distinguish bed bug bites from those of other biting pests without other circumstantial evidence that will link to a specific pest. It is critical to confirm bed bugs in the sleeping or living area through inspection to be sure that bites are caused by bed bugs. Bed bug bites can resemble mosquito and flea bites.

If you or someone you know has bites, consider the following:

- Bed bugs tend to feed on exposed skin, but can feed under loose clothing.
- Bed bugs primarily feed at night in the dark, in a typical situation.
- Under stressed conditions bed bugs may feed during the day. Stressed conditions include:
  - Bed bugs have no access to hosts because people are not sleeping nearby
  - When bed bugs are disturbed by cleaning or pesticides they may move to other areas
  - As the numbers increase, bed bugs may spread due to overcrowding
- Bed bug bite reactions can take a few minutes or as many as 14 days to appear.
- If bed bugs cannot be located in sleeping areas after multiple inspections, other biting pests must be considered.
- If local temperatures are over 60° F and the individual is outdoors or has unscreened windows open, mosquito bites must be considered. Mosquitoes can also breed in standing indoor water in basements or unused sinks, toilets, drains, refrigerator pans, pet water dishes, plants, or dirty fish or reptile tanks. A quick inspection will help identify these conditions.
- Pets or wildlife, including raccoons, squirrels, rabbits, and rodents may carry fleas that bite humans, especially in warmer months.
There are other causes of bites and lesions aside from bed bugs. While bites can vary, the activities of the person bitten may help determine the cause.

- **Mosquitoes** – Generally, mosquitoes feed at dawn and dusk, but at least one species bites during the day. In most people, a wheal and flare reaction is common and occurs quickly. Mosquito bites are usually associated with warm weather and being outdoors. A torn or missing window screen allows mosquitoes into the living area.

- **Head, body, and pubic lice** – Lice live on the human body, feeding by penetrating the skin. Head lice live on the scalp among hairs, body lice live in clothing and feed on adjacent skin, and pubic lice feed among the hairs of the pubic region. Look for signs of lice and their eggs (nits) in the hair and clothes.

- **Ticks** – Most often associated with natural areas, such as grassy shorelines and wooded areas, ticks are rarely encountered indoors unless pets bring them inside. Ticks insert their mouth parts into the skin and remain attached to feed on blood. They usually remain attached for a long period of time (1 to 3 days), become greatly engorged with blood and are much more noticeable for these reasons.

- **Fleas** – Flea bites are usually associated with the presence of animals serving as flea hosts, such as pets and occasionally wildlife. Fleas tend to leave multiple bites on the arms and legs.

- **Bird and rodent mites** – Associated with birds, rats and mice nesting in or on the building. Bird mites are usually spotted when young birds and their parents leave the nest. Mites may be seen on windowsills or air conditioning units. Most mites do not live long off the host but will bite people, if they get onto the skin. They do not cause serious bites or transmit disease. Mites should be cleaned up with soap and water. Birds should be discouraged from nesting on the building or in AC units. Rodents should be exterminated from the building and access points permanently sealed. Trapping rodents helps remove the source of mites, unlike rodenticides, which result in dead rodents within walls, which can attract other pests.

- **Scabies** – The scabies mite (human itch mite) is a parasite that burrows in layers of the skin creating small lesions containing mites and eggs. Scabies is transferred among humans by close contact. This is a medical problem that should be confirmed by a doctor and treated with scabicidal cream or lotion applied to the body. **Scabies are not a pest management issue**, and do not require treatment of a room or home, however bedding and clothes should be laundered at high temperatures for sanitation reasons.

- **Spiders** – Spiders have paired mouth parts, like jaws and leave behind one or two puncture wounds when they bite. Bites are usually associated with some localized pain; however spider bites are relatively rare in the Northeastern United States, where venomous spiders are uncommon.

Best Management Practices for Controlling Bed Bugs

An Integrated Pest Management Approach

Pesticides alone should not be used to control bed bugs. The most effective program for eliminating bed bugs is one that utilizes Integrated Pest Management (IPM). IPM is the use of all possible methods in a logical combination that minimizes risk of pesticide exposure, safeguards the environment, and maximizes effectiveness. Facilities should have a pest management plan in place, to deal with pests including bed bugs, before they are a problem.

IPM methods include:
- Inspect infested areas, plus surrounding living spaces
- Correctly identify the pest
- Keep records, including dates when and locations where pests are found
- Clean all items within a bed bug infested living area
- Reduce clutter where bed bugs can hide through storage and/or disposal of items
- Eliminate bed bug habitats
- Physically remove bed bugs through cleaning
- Pesticide use, careful and according to the label directions
- Follow up inspections and possible treatments
- Raise awareness through education on prevention of bed bugs

A facility may need several cycles of inspection, cleaning, and pesticide use before bed bugs are fully eliminated. IPM also includes prevention through education of clients, residents, facilities managers, and landlords.

Strategies that DO NOT work

Abandoning rooms or even a whole facility is not a guarantee that bed bugs will be eradicated. Adult bed bugs can live without a blood meal for over a year and will wander to find a new host when one is unavailable.

The use of “bug bombs” or total release foggers is not advised. These devices release insecticide in small droplets that land on exposed surfaces and do not penetrate the cracks and crevices where bed bugs hide. This results in increased pesticide exposure to the resident and poor control of these pests. This has been linked to pesticide resistance and suspected repellency to bed bugs, causing them to spread.

Simply discarding beds and bedding is NOT a sound approach to bed bug management. Bed bugs will spread quickly to walls, molding, ceilings, light fixtures, electronics, TV remote controls, alarm clocks, and spaces within and along floor boards, and the edges of carpets. If items are discarded they should be wrapped in plastic before transport and LABELED as “infested with bed bugs” or made unsalvageable.

Often people discard furniture and belongings that are infested with bed bugs. When doing so, it is a good practice to destroy or deface the items to prevent others from unknowingly
collecting infested items. Bed bugs are likely being transferred from place to place through infested furniture and discarded objects. Slash mattresses and plush furniture, break box spring frames, and label items with the word “bed bugs” to prevent the spread of bed bugs in your community.

**Responsibilities of building management and staff:**
- Encourage tenants or guests to report bed bugs (unreported and uncontrolled bed bugs will spread quickly)
- Keep records of bed bug (or other pest) complaints on site in a log book
- Respond quickly to complaints with an inspection and intervention
- Develop an aggressive bed bug control protocol with elimination as the goal
- Raise tenant or guest awareness about bed bugs
- Institute a prevention program, centered on awareness
- Refer tenants and guests to the proper sources of help (medical, mental health, financial, and social services)

**Responsibilities of residents:**
- Read and follow all guidelines given by building management for reporting signs of bed bugs, and for cleaning and room preparation.
- Cooperate with staff and management in preventing and controlling bed bugs whether your individual living space is infested or not.
- Know the signs of bed bugs and check constantly for signs of them in your living space.
- Encourage other tenants to follow guidelines and cooperate with management.

**Room Preparation**

Preparation of a room for bed bug treatment is essential to the successful management of these pests. Most pest managers prefer to conduct an inspection before any cleaning or rearranging has occurred. This gives the pest manager a sense of the full extent of the problem and prevents the disturbance and spread of bed bugs before treatment. However, once bed bugs are located and the size of the problem has been estimated, room preparation must be done, usually by the resident. Some residents will need help preparing their living space for inspection and treatment.

Suggested room preparation steps include organizing belongings and placing them in bags, laundering all clothing and bedding, moving furniture away from the walls, and emptying furniture of items for better inspection. See the Room Preparation Checklist on page 36 for detailed information.

**Inspection**

A thorough inspection is important to determine how widespread the infestation is and the best way to manage bed bugs. Adult bed bugs can hide in any spaces as thin as a piece of paper. Young bed bugs are even smaller. When conducting an inspection, move slowly and
avoid disturbing hiding bugs, so they don’t scatter. Keep in mind that in a low infestation, the bed bugs will be concentrated close to sleeping areas. Items away from the sleeping area will be at a low risk of infestation. Prioritize the risk of infestation from high to low to concentrate inspection and treatment time to the most infested areas. Look first before touching to avoid injury from hidden sharp objects or weapons.

The recommended inspection tool kit includes:
- Magnifying glass
- Strong flashlight
- Plastic zip-top bags for collecting specimens
- A probe, such as a “credit card tool”, made by cutting any plastic card into a long triangle, for checking in narrow spaces.
- Pyrethrin or compressed air (for cleaning computers) for flushing bed bugs from cracks and crevices
- Screwdrivers for removing light switch and electrical plates
- Other tools (a small tool kit) for disassembling furniture
- Alcohol, glass-cleaning or baby wipes, for evidence that stains are bed bug droppings (see below).
- Cotton swabs for checking stains in crevices
- Sticky traps may be useful if placed under the bed and checked regularly.

Signs of bed bugs:
- Live bed bugs of all sizes (poppy seed to apple seed size)
- Confirm that what you find is a bed bug (see References section to locate a Cooperative Extension diagnostic laboratory).
- Droppings in the form of dark colored stains on cloth or bumps on hard surfaces
- Shed skins
- Eggs, although very small, will be found among droppings or in crevices where adults hide.

Inspecting the bed:
Inspection for bed bugs starts in the place where people sleep and moves out from there to other parts of the room. This should be conducted before room preparation steps are taken.
- **Mattress** inspection
  - Along the top and bottom seams, and along each side of the piping material sewn onto these edges
  - Under mattress handles and along or inside air holes
  - Between the mattress and box spring, platform or frame
  - Inside folds of material and under buttons
Bed bugs may be found along piping seams, under pillow tops, between the mattress and box spring, inside air holes, or underneath mattress handles. Do not overlook tears in the fabric or stitching holes when inspecting for bed bugs. Photos by J. Gangloff-Kaufmann.

- **Box spring** inspection
  - Points where the box spring sits on the bed frame, (lift slowly to avoid scattering bed bugs)
  - The top surface of the box spring, inside folds of material
  - Along seams and where the material is tacked to the frame
  - Turn over the box spring and remove the thin cloth layer on the underside.
  - Use a flashlight, a hand lens and a crevice tool to check the spaces between box spring frame parts.
  - Look around and beneath furniture staples and tacks.
  - Use a flushing agent to chase bed bugs out of hiding spots.
  - Double faced tape or carpet tape can be placed on the underside of furniture to capture wandering bed bugs. This is a monitoring tool, not a control strategy.

Check between the mattress and box spring and along every fold of material for signs of bed bugs Photo by D. W. Coard.

- **The bed frame and head board** inspection
  - Wood beds (especially captain’s beds) and head boards (especially wicker) are preferred hiding spots for bed bugs over metal bed frames, but bed bugs will
hide in crevices on metal and plastic, or where a mattress touches a metal frame.

- Visually inspect and use the crevice tool in all joints of the frame where parts meet.
- Turn the frame over and inspect from the underside.
- Check screw and nail holes for bed bugs.
- Take the bed apart to check between parts.
- Remove the headboard from the bed and check for bed bugs along the joints and on the wall behind it.
- Wicker furniture provides infinite hiding spots for bed bugs. Anything made of wicker should probably be discarded. See below for disposal of infested items.

Tiny spaces in the bed frame and other furniture, such as a peg hole for a shelf, are ideal hiding spots for bed bugs. Photos by J. Gangloff-Kaufmann.

Inspecting other furniture and storage areas:
Furniture, such as night stands, will be likely places to find bed bugs, since they can easily crawl to distant hiding spots. As the bed bug population grows, overcrowding may cause them to wander. Furniture near the bed can become infested and infestation can quickly spread away from the bed if no control measures are taken.

- Empty drawers and shelves of the furniture closest to the bed.
- Place items into plastic bags to be inspected and cleaned.
- Pull out drawers and inspect every corner and the undersides, using the crevice tool to check under the metal drawer guide.
- Use the crevice tool to inspect gaps wherever the tool will fit, such as between the shelf and bookcase frame.
- Turn over all furniture to inspect the underside.
- Be sure to inspect screw and nail holes.
- Plastic and metal furniture may harbor bed bugs, follow the same inspection procedures.

Bed bugs hiding in the screw hole of a shelf, and in the screw hole of an office chair. Photos by J. Gangloff-Kaufmann.
• Take down curtain rods and inspect inside them and underneath hardware on the walls.
• Look at closet, bathroom and other door frames, along hinges, and in the bore hole for the latch on each door.
• Make a note if bed bugs are found on walls. Ceiling lights and fixtures with bed bugs could indicate that they are moving from the upper floor unit.
• If bed bugs are on walls, they may hide under ceiling moldings and in smoke detectors.

Inspecting unusual locations:
Bed bugs may turn up in unexpected places in moderate and large infestations. If the infestation is large, every object in the affected area should be carefully inspected.

Bed bugs have been found in such locations as:
• Television and other remote controls, in the battery compartment
• Telephones, cell and cordless phones
• Lamps and alarm clocks
• Computers and other electronics
• Cardboard boxes in closets and under the bed
• Children’s toys and stuffed animals
• Jewelry boxes
• Brick walls and “popcorn” or other textured ceilings
• Books, magazines, newspapers, and files
• Inside hollow doors
• Ceiling light fixtures, smoke detectors
• Heating units, air conditioners and ducts
• Wheelchairs

Bed bug detecting dogs
Several companies in the United States offer bed bug detection using dogs, specifically trained for locating bed bugs. These services are another tool in the fight against bed bugs and can be especially useful in situations where bed bugs are suspected, but have not been located. The dogs are not always accurate. Combining the services of a bed bug detection dog with a trained pest control professional can lead to immediate results of finding and eliminating obscure harborage. A 2-dog system is also used to reduce the problem of “false positives”. When the dog signals for bed bugs, a pest control technician should be present to confirm and later treat the area. Dogs can positively indicate a bed bug problem but it is unclear whether using a bed bug dog can absolutely rule out bed bugs (for example, if bed bugs are hiding in an area inaccessible to the dog). The dog handler team should be recognized by a certifying organization, such as the National Entomology Scent Detection Canine Association.
Reporting and Recordkeeping

It is critical for managers of multiple-unit housing of any type to encourage residents to report suspected cases of bed bugs to the facility manager. If a bed bug problem is not addressed immediately, it will grow quickly and spread throughout the facility room by room. Eliminating a widespread problem is MUCH more expensive and difficult than a limited one.

Management should keep the following pest information records for all types of pests:

- Date of the complaint
- Type of complaint (bites, bug sightings, damage to property)
- Unit or room number
- Date of first pest inspection
- Results of the inspection, what was found, how much was found
- Dates of pest management activities
- What pest management strategies were used, such as cleaning, pesticide treatments, resident education

Educating Residents and Staff

The administrators and facilities managers of homeless shelters, group homes, dormitories, apartment buildings, and other types of housing should seek to better educate residents about bed bugs and how to prevent them. New York City’s Department of Health and Mental Hygiene offers fact sheets on bed bugs to educate the public. This document also contains fact sheets for resident education.

Treatments for Bed Bug Elimination

Controlling bed bugs is a difficult and time and money consuming activity. However, bed bugs can be eliminated with a coordinated effort that includes cooperation of the residents and landlord or property management. There is no single tool or activity that, used alone, will eliminate bed bugs, including pesticides. Multiple techniques are always required because bed bugs are small, good at hiding, and reportedly live without feeding for up to a year. In some cases, bed bugs are resistant to the pesticides used against them, meaning that many will survive treatment. The reduction of household clutter is absolutely necessary for fighting bed bugs. Despite the challenges, the technology of bed bug control is getting better. Pest managers are becoming more knowledgeable as bed bugs become a greater issue.

Treatment of a living area for bed bugs should focus on containment of the infestation. Do everything possible to avoid spreading bed bugs to new locations.

A combination of the following steps will be needed for bed bug control:

- Clean and organize the bed, bedroom, other living areas, furniture and belongings, including elimination of clutter
- Physical removal of bed bugs and eggs using a vacuum
• Barriers, such as mattress encasements and sticky barriers (sticky traps may be useful for monitoring but will not help control bed bugs)
• Steam (to kill all life stages)
• Heat or cold treatments (to kill all life stages)
• Eliminate bed bug hiding spots
  o Fix peeling wallpaper and paint
  o Caulk or seal cracks and crevices around the room and on furniture
  o Seal floors or the spaces between floor boards or tiles
  o Make other repairs to the living area to reduce hiding spots
• Chemical applications
  o Low risk pesticides
  o Professional use pesticides
  o Professional fumigation
• Prevention of reinfestation

It is important to consider that a bed bug infestation in a living area (bedroom, apartment, dormitory room, shelter room or unit) might spread to adjacent units or those below, above or to the sides. This is especially true if the population is high or if pesticides are used in the original unit. Adjacent units should be inspected and if bed bugs are found or residents notice bites, they should be treated as if infested.

Housekeeping Procedures

Thorough cleaning, in the form of vacuuming and washing floors and furniture, is an essential step in bed bug and cockroach control. Cleaning, alone will not eliminate bed bugs but is necessary to crash high populations. Cleaning removes debris that may contribute to allergies and asthma, and removing bugs, droppings, and cast skins allows the inspector to spot new activity. Vacuuming does not easily remove eggs and bugs hiding in cracks.

In places, such as shelters, cleaning teams or the facility management may be responsible for the majority of housekeeping duties. Cleaning for bed bugs should focus on sleeping and lounging areas, (whereas cockroach control depends on sanitation in cooking and eating areas). However for cleaning to have any impact, the resident must cooperate by reducing clutter, organizing, and bagging their belongings. There may be a need to store their belongings temporarily. Be certain every item is bagged until it can be cleaned of bed bugs. Units should always be cleaned before new tenants move in.

A cleaning procedure for bed bugs begins with vacuuming, using a HEPA-equipped vacuum that is dedicated only to pest control. Although a regular vacuum is acceptable, a HEPA-equipped vacuum will reduce the spread of allergens. A crevice tool will be needed to focus suction in small spaces, cracks and crevices. Use the crevice tool with a scraping motion to dislodge bugs and eggs, because bed bugs cling to wood and fabric and the eggs are cemented to the surface where they are laid. A brush attachment can also be used but must be cleaned carefully to prevent the spread of bugs. See below for proper handling of the vacuum cleaner and vacuum bags.
Cleaning and organizing a room or home
Cleaning and organizing a room or home for bed bug management can be as burdensome as changing residences. It is, however, an extremely important first step to control bed bugs, because bed bugs will thrive in a cluttered living area. Vacuuming and cleaning should be done before a pesticide application. Cleaning should be carried out in a systematic way, beginning with removing items from the infested room or home. Soap or detergent will aid in the clean up of bed bug debris and allergens, making the environment healthier and more tolerable for those living there. Essential oil soaps (pine, orange or lemon), enzyme soaps, and sudsy detergents are good choices. Bleach and ammonia do not kill bed bugs and should not be used to combat them. Their vapors can also be harmful.

Steps to follow include:

- Scan the room for items on the floor. Make a plan for each item, and how it will be quarantined (closed into a plastic bag, for example), inspected, sanitized of bed bugs, and stored until further notice.
- Place clothes, shoes, plush toys, pillows, and bedding into large clear plastic bags and seal them tightly to be laundered. Place the bags away from the infestation site.
- Alternatively, plastic tote bins that have an airtight seal can be used for items that cannot be laundered, such as hard toys, electronics, books, breakable items, etc. Be prepared to store these items for a period of time until they can be thoroughly inspected or enough time has passed that bed bugs are dead – at least a year.

Vacuuming:

- Once the room has been “stripped” of all personal belongings, begin vacuuming the bed, paying special attention to the mattress seams.
- Use a crevice tool and a scraping motion.
- Remove the mattress and box spring from the bed frame and inspect and vacuum all surfaces, removing all loose debris and visible bed bugs.
- Flip the bed frame over and vacuum and crevices where bed bugs may hide. This is especially important for wooden bed frames and captain’s beds.
- Vacuum inside and under drawers of night stands, dressers, and other furniture in the room.
- Turn over each piece of furniture and vacuum the under sides of each.
- Pay attention to screw and nail holes, using a credit card crevice tool.
- Vacuum along the bottoms of all walls and the moldings. If molding or wallpaper is loose lift or remove and vacuum beneath.
- Make sure to vacuum around heating units.
- Vacuum along carpet edges.
- Vacuum plush furniture with a carpet beater attachment or by patting the furniture while vacuuming to flush out bed bugs.
- If a vacuum brush attachment is used it is possible some live bugs or eggs could be caught in the brush bristles. Wash the vacuum brush with hot water and detergent if this is a concern.
**Handling a bed bug vacuum:** A vacuum used for bed bugs can have live bed bugs inside and it will be important to avoid transferring bed bugs to new locations.

- **Dedicate a vacuum for the purpose of pest control in your facility.**
- After each use remove the vacuum bag and dispose of it in a sealed plastic bag.
- Clean the brush attachment with hot water and detergent.
- Stuff a paper towel in the hose end to prevent bed bugs caught in the hose from escaping.
- Store the pest control vacuum in a large plastic garbage bag that is closed tightly.
- Inspect the vacuum before each use to be sure no live bed bugs are on the outside.

**Washing Surfaces and Furniture:**

- Wash all furniture (non-plush) and hard surfaces in the room using an orange, lemon, or pine based soap or detergent cleanser. Pay attention to crevices and spaces in the frame.
- After removing the mattress and box spring from the bed frame, wash the bed frame liberally with soap and water.
- Wash cribs and children’s bed frames rather than using pesticides.
- Wash the floors, moldings, window sills, and walls generously.
- Steam or hot water heating units can be washed as well. Do not wash electrical heating units.

**Rugs and carpeting**

- Many small rugs can be placed into the dryer on a hot setting for 30 minutes.
- If the room has a large area rug, the rug can be steam cleaned within the same time frame that other bed bug control measures are taking place, although steaming should be done before pesticide applications are made. Rugs can be sent out for professional cleaning, as well. Wrap in plastic for transport and warn the cleaning company.
- Wall to wall carpeting can harbor bed bugs and should be removed, especially in a heavy infestation, or steam cleaned, paying very close attention to the edges. Previous inspection will help determine where to concentrate steaming efforts. Carpeting may also be treated with a labeled pesticide.
- The carpet tack strip left behind after wall-to-wall carpet is removed should also be removed for safety purposes, as well as bed bug management.
Use of Steam Cleaning, Heat, and Cold Treatments
Steam treatments, when properly applied, will kill all life stages of bed bugs, including the eggs, which are protected from the effects of most pesticides. It is recommended that a facility at risk of getting bed bugs invest in a steam cleaner for fighting bed bugs. Combined with pesticides and other methods, steam is very effective and can be used to reduce cockroach allergens, dust mites, and for many other health-related cleaning purposes. Steam can be used on mattresses and plush furniture, such as couches and chairs. However, steam will only kill bed bugs in places where the steam can reach. Move the steam cleaner nozzle slowly to maximize depth.

The best choice in a steam machine is a professional type with large water-holding capacity, many types of attachments, and variable output rates. Dry-steam or low vapor steamers are better because they use and leave behind less moisture. When steam is used, steam cleaning should be done before vacuuming for several reasons. Steam will flush bed bugs out of their hiding spots to be killed or vacuumed. Steam kills bed bugs that will then need to be cleaned up anyway. And reducing the number of live bed bugs vacuumed up reduces the chance that the vacuum will become infested and spread bed bugs to new areas. Details of the use of steam for controlling bed bugs can be found in the book “Bed Bug Handbook” (Pinto, Cooper and Kraft, 2008). See the section titled References for more information.

Heat treatments come in many forms. However, other than compartment heat treatments or whole-building heat treatments, there are no set standards, except for using a hot air dryer for clothes and linens. Because New York City limits the use of propane generated heat sources, large scale and compartment heat treatments are not widely available in New York.

The use of cold temperatures or freezing to kill bed bugs is often recommended, however this method can vary in effectiveness. Placing household items, such as books, into the freezer may kill some bed bugs, however it has been shown that some bed bugs can recover from being frozen. Items treated in this way must be stored in a freezer for a long period of time (possibly a month) or must be very quickly frozen to an extremely cold temperature to kill all the bed bugs. A new rapid freeze technology called Cryonite has been developed. This method uses carbon dioxide snow to rapidly freeze and kill bed bugs. This leaves no pesticide residue. This system is available in New York.

Use of Pesticides
Pesticides are an important tool in the fight against bed bugs, however they should be applied by a licensed and well-trained pest management professional. Many legal over-the-counter and some illegal products are readily available to the public. When working with residents it is very important to stress that they should not apply pesticides to city owned and operated
buildings. Residents should not attempt to do their own pest control. They should contact their building management to report pest problems and should be reminded to follow the guidelines for cleaning and room preparation.

Incorrect use of pesticides for bed bugs poses several risks:
- Overexposure to pesticides can cause or exacerbate already existing health issues.
- Children are more susceptible to toxic effects of pesticides than adults.
- People tend to treat places where they see bed bugs, including the bed, which may result in more pesticide exposure.
- Unskilled use of pesticides can result in the spread of bed bugs into adjacent rooms.
- Bed bugs are developing resistance to pesticides used against them.

When bed bugs appear in a communal living facility, it is best to hire a pest management professional and work closely with their technician to manage bed bugs safely and effectively. The technician will conduct an inspection to confirm and locate bed bugs. This person will then make recommendations for preparing the room for treatment. Cleaning should be performed before pesticide treatment.

Only a few types of pesticides are available for use against bed bugs. They come in different formulations (liquid, aerosol, dust) but many have the same mode of action. Some low-risk products are available. Consult a pest management professional for information about treatment choices. The types of pesticides that are commonly used for the control of bed bugs include:
- Liquid insecticide for treatment of moldings, carpet edges, cracks and crevices.
- Aerosol insecticides for treating bed frames, box springs, furniture, cracks and crevices.
- Dusts (that may or may not include an insecticide compound) used in cracks and crevices, inside walls, behind electrical outlet covers and switch plates.
- Fumigants are gases used for treating whole buildings, or for container treatments of the contents of a home. Fumigants are different than foggers.
- Foggers, commonly called “bug bombs” are liquid aerosol insecticides that are released into the air of an indoor space. They are not effective for bed bug control.

What to Look for When Hiring a Pest Management Professional
- The pest management company should be licensed by the state and insured.
- Technicians should be fully licensed in the state and certified pest management professionals.
- The company should be a member of a professional organization, such as the National Pest Management Association (see www.pestworld.org to locate a member).
- The company should have a staff entomologist or access to one.
- Technicians should have experience with bed bug management.
- Choose a company based on their quality of service, not the price. Get several proposals for service if possible and compare them.
- A pre-inspection should be conducted to assess the scope of the work.
• The proposed work should follow the steps of integrated pest management, not just pesticide application.
• Technicians should be straightforward and open when discussing details of their service.
• Understand what guarantees are being offered. Bed bug management may be difficult to guarantee, because reinfestation from an outside source is possible.

Preventing a Bed Bug Infestation

Furniture and Room Guidelines
Bed bugs thrive under certain conditions which are enhanced by the availability of hiding spots close to their human hosts. Bed bugs have a strong preference for paper and wood, over metal and plastic. Porous surfaces provide more humidity and egg-laying locations. Furniture choices can greatly contribute to the control of bed bugs.

Guidelines for furniture include:
• Replace wood frame beds with metal frame beds to discourage bed bug hiding and egg-laying on beds.
• Eliminate head boards completely. Bed bugs hide and thrive in head boards.
• Replace all plush furniture with metal and plastic, or items easily cleaned with soap and water.
• Adding smaller cushions that can be placed in a dryer is one way to make residents more comfortable. Cushions should be dried on a hot setting if bed bugs are an issue.
• Use only white or light colored sheets.
• Use wooden baby cribs, but choose models that are painted white. Paint existing wood-colored cribs white. Fill gaps in the frames with silicone caulk. This will allow for much better inspection and reduce need for treatment. Avoid using pesticides on baby cribs!
• Vinyl-covered or seamless mattresses are recommended for adult beds and cribs.
• If vinyl mattresses have holes, consider repairing them with tape or discarding them.
• Do not discard regular (non-vinyl) mattresses, only to replace them with other regular mattresses. Bed bugs will reinfest the new bedding quickly. Use mattress encasements (see below).
• If a box spring is being used, be sure to encase it too. The box spring is more likely to harbor bed bugs than the mattress.
• Wooden dressers, wardrobes, tables and other furniture can be painted white for easy inspection. Any crevices where a credit card will fit should first be sealed with silicone caulk to eliminate hiding spots.
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- Discard any wicker furniture. Wicker provides infinite harborage to bed bugs and is impossible to treat effectively.

**Mattress Encasements**  
Mattress encasements are zippered enclosures that cover the entire mattress, as if it were bagged. Encasements should always be used for non-vinyl mattresses and box springs in bed bug prevention and management. Special bed bug-proof encasements are made of high quality cloth material, so they do not tear easily, and they have no folds around the zipper for bed bugs to find shelter. Cheaper vinyl encasements are available but need to be installed carefully to avoid tears in the vinyl. If a small hole appears, duct tape can be used to repair it. Holes MUST be repaired to prevent bed bugs from either gaining protection on the inside of the cover, or to prevent bed bugs from escaping from the infested bedding. Encasing both mattress and box spring eliminates the need to discard bedding by trapping bed bugs inside and providing a smooth simple outer surface that can be inspected, vacuumed and cleaned easily. **It is highly recommended that mattresses and box springs be encased, to preserve the sleeping area and to make bed bug inspections quick and easy.**

**Other room guidelines:**  
- Moldings and joints around the room perimeter (floor, doors, cabinets, and windows) should be caulked with silicone sealant to eliminate hiding spots for both bed bugs and cockroaches.  
- Openings around pipes or other structures that come through walls, floors and ceilings must be sealed. This will help with bed bugs, mice and cockroaches.  
- People should keep sleeping in the room to avoid spreading bed bugs to other rooms or apartments, when possible.  
- Residents should not store belongings under the bed when dealing with a bed bug infestation. This provides plenty of hiding spots that are difficult to clean.

**Issues between rooms:**  
Often, bed bugs infesting a room or unit will make their way to an adjacent room or unit through electrical, heat and phone line conduits. It is important to identify cases where this happens and approach the spread from both sides of the wall.

Evidence that may suggest room to room movement of bed bugs includes:  
- Bed bugs in ceiling light fixtures  
- Bed bugs hiding in and coming out of electrical and switch plates on walls and bed bug droppings found on the inside of the switch plates, or near ducts  
- Bed bugs frequently found in unusual locations, such as the kitchen or bathroom. In such a case, it may be that the kitchen or bathroom is located adjacent to an infested bedroom or heavily infested unit, and bed bugs are traveling along water pipes.
Donations of clothing and household items:
Donations of clothing, shoes, coats, toys and other personal belongings are vital to many programs that help the disadvantaged. But sometimes when people discover bed bugs in their homes, they discard many personal belongings, and it is unclear how much of these discarded personal belongings make it to the donation stream. It is therefore important to be very careful about donated items to avoid the introduction or spread of bed bugs in your facility or home. Suggested precautions for donations include:

- Wash and especially DRY on HOT all clothing, shoes, coats, linens, blankets, and plush toys before distribution.
- Sort donations on a clean linoleum floor. Prevent the escape of bed bugs into your facility by sorting inside a perimeter of carpet (double-sided) tape placed around the working space. This creates a sticky barrier that bed bugs cannot cross.
- Shake out clothing; inspect books and toys carefully using the identifying guide in this manual.
- Ban all cardboard boxes for donations from your facility. Instead use clear plastic bags.
- Keep sorted and laundered items away from items that have not been checked or treated.

Policy Statements to Minimize the Spread and Impact of Bed Bugs

Agencies and facilities managers should have policies in place that will help to prevent the spread of bed bugs. Suggested policy statements and reasoning for bed bug prevention include:

- Your belongings must be free of bed bugs, or you must be willing to work with facility staff to rid your belongings of bed bugs. – This will prevent the introduction of bed bugs into our facility, and will help the resident to avoid future bed bug issues.
- You may not bring into this facility items collected from the street, discarded items, donated furniture. – With the increased number of bed bug cases, items on the streets are much more likely to contain bed bugs (the reason for being discarded). Therefore it is not safe to bring discarded or abandoned items into our facility.
- If you have possibly been exposed to bed bugs, or suspect that you may have bed bug bites, you must tell the facilities manager. – Early detection and management is very important for the control of bed bugs. Otherwise the number of bed bugs will increase rapidly.
- The client must consult with a medical provider or social worker if bed bugs are suspected. – There is help for clients with mental, physical, and financial needs that limit their ability to deal with bed bugs.
- You must follow pre-treatment guidelines for a room you occupy. – Following pre-treatment guidelines will allow management to help get the bed bug infestation under control. Without cooperation control will not be possible.
- You must not use spray, fog, or dust pesticides on your own to treat for bed bugs or any other pests. – Foggers cause bed bugs to spread, over-the-counter sprays may be ineffective, and bed bug control requires experience to know where to place...
How to Move and Leave Bed Bugs Behind

Once bed bugs have been confirmed in the living area of an individual or family, there may be good reason to move them to a different area or apartment while the infested one is treated. However bed bugs may be transferred with personal belongings, causing more trouble in the new living space. Some suggestions for moving to a new location without bringing bed bugs are as follows:

- Place all belongings in clear plastic bags that are sealed tightly. Sort items by type (clothes, towels, sheets and blankets) and keep things that are known to be infested away from clean items.

- Have each individual shower and change into clean clothing and shoes and bag up the current (possibly infested) clothes for laundering.

- Educate the resident about protecting themselves from bed bugs and what to look for using fact sheets from this manual.

- Before personal belongings can be accessed in the new home, they MUST be bed bug free, or the process will be repeated.

- Provide or obtain access to laundry.

- Follow all laundering and cleaning steps for personal belongings.

- Keep items that cannot be sanitized inside clear plastic bags (electronics, appliances, books, etc.) and ask a professional pest manager how these items should be treated. Aerosol pesticides may be recommended for a faster solution. Storage of these items for one year is a non-toxic choice, but may be difficult due to space or needs. If items are kept warm, storage time is reduced.

- Provide vinyl or bed bug proof covered mattresses for the beds of each member of the household. Also cover box springs if they are present.

- Provide contact information for a person who will respond to bed bug complaints, in case bed bugs show up again.

- Whether you move permanently or temporarily, leave furniture behind if possible to allow it to be treated. Treat furniture before moving it. Take with you as few items as possible at first.

- Pets must be relocated during treatment. Leave behind their bedding and cages, unless these items can be thoroughly washed.
How to Protect You and Your Family from Bed Bugs

Introduction
In the past ten years bed bugs have become a serious pest in the US. Bed bugs, like mosquitoes, are insects that feed on blood. Bed bugs live in the home, especially in and around the bed, and usually bite at night when people are sleeping. They will feed at any time of day if necessary.

Bed bugs have three main stages of life, the egg, the young and the adult. Young bed bugs can vary in size from poppy seed to sesame seed, and adults can be as big as an apple seed. All are tan or brownish-red in color. They may be full of blood, as seen in the drawing to the left.

The first sign of bed bugs is usually a group of bites. If you experience bites, look for bed bugs in your bed or where you have slept recently. Have you been outside in warm weather? They could be mosquito or flea bites or something else. Everyone reacts differently to bed bug bites. Some people don’t react at all, and others develop itchy lumps.

Fast Facts about Bed Bugs
Bed bugs:

- Do not transmit diseases to people
- May trigger asthma
- Can not fly or jump, but can run fast
- Are large enough to be seen
- Can be transported in personal belongings
- Are often found on thrown out furniture
- Can travel through a building
- Can be difficult to control
- Can be eliminated and prevented

Where to Look for Bed Bugs

- Check the sheets, pillows and blankets for stains.
- Look under the mattress and pillows.
- Check the seams and puckers of the mattress and box spring.
- Look at the bed frame for bugs and stains.
- Check the floor and moldings.
- Look inside and underneath drawers.
- Radios, phones, clocks near the bed or on a nightstand may also be hiding places for bed bugs.

Bed bug droppings and egg shells. Photo by Gary Alpert.

Bed bug adult and droppings on a mattress. Photo by Harold Harlan.
How to Help Yourself

- Don’t panic, bed bugs are not life threatening.
- Call your building manager, landlord or social service provider immediately if you think there may be bed bugs in your room or bed.
- Follow all instructions given to you.
- Wash and dry your clothing and bedding on hot. 30 minutes of heat kills bugs and their eggs.
- Wash donated clothing before wearing.
- Do not take furniture or items from the street, they may have bed bugs!
- Do not try to use pesticides on your own.
- “Bug bombs” are not effective for bed bugs.
- Talk to others about it; bed bugs are common today in all types of housing. Everyone should be aware.
- Cooperate with those trying to help you.

Prevent the spread of bed bugs by following these steps and talking about it. Ask for help!

Correct identification! Bed bugs may be confused with other household insects such as cockroaches, carpet beetles, or spider beetles. If you find an insect that may be a bed bug, SAVE IT in a container for identification! **These are not bed bugs:**

**German cockroaches**
Young roaches look like bed bugs. Look for rectangular egg cases and fecal pellets. The color is more brown than red.

**Carpet and warehouse beetle adults and larvae** may appear in beds feeding on hair and feathers. Larvae may shed tiny hairs that cause itching but these do not bite.

**Shiny spider beetles** are often confused with bed bugs and ticks. They feed on dried plant material, seeds, or dried meat and do not bite humans.
What Can I Do About Bed Bugs?

Do I have bed bugs?
Bed bugs are a growing problem in all types of living situations. If you have seen bed bugs or have itchy bites that could be from bed bugs DON”T PANIC, but seek help quickly.

There are many steps that you must take to help get rid of bed bugs. Read on:

1. - Seek advice. Contact your building or facility manager and arrange for someone to check for bed bugs. If you see bugs, capture them on sticky tape or on a tissue and store them in a plastic bag in the freezer for identification. Insects found where you live could be one of many things. Don’t assume that they are bed bugs. Do not move belongings until confirming you have bed bugs. See References for a list of Cooperative Extension diagnostic laboratories.

2. – Prepare to clean your living space thoroughly if someone confirms that bed bugs are present. Cleaning includes the following:
   - Wash and dry all clothing on hot settings. Drying on HIGH for at least 30 minutes is more important than washing to kill bed bugs.
   - Washing and drying bed sheets, blankets and pillow cases at high temperatures. Again, drying on HIGH is most important.
   - Shoes, pillows, curtains, coats, plush toys can all be placed into a dryer at a medium to high temperature.
   - Picking up and organizing your personal belongings to reduce the amount of clutter in your living space.
   - Providing access to all walls, closets, space around the bed and furniture for an inspector to search for and get rid of bed bugs.
   - Storing cleaned items in plastic bags away from the problem
   - Vacuuming and washing the floors, or letting a cleaning crew come in to clean.
   - Dispose of vacuum bags immediately, they will contain live bed bugs.

2. – Prepare to follow more thorough instructions given to you by the management. Prepare to cooperate and do what is required to eliminate bed bugs. Without your cooperation, the bugs will not be eliminated. There are no simple ways to kill bed bugs.

3. – Do not buy or plan to use any over the counter “bug bombs” or insect killers on your own. You will only spread the bed bugs further into your living space and belongings.

4. – Do not pick up discarded items on the street. Although there are many valuable items being tossed away, today many of these items, including clothes and shoes, are already infested with bed bugs. Avoid taking these items. Any used furniture, even bought, should be inspected.
Room Preparation Checklist for Bed Bugs

Preparation of a room for treatment is essential to the successful management of bed bugs. Most pest managers prefer to conduct an inspection BEFORE any cleaning or rearranging has occurred. This gives the pest manager a sense of the full extent of the problem and prevents the disturbance and spread of bed bugs before treatment. However, once bed bugs are located and the size of the problem has been estimated, room preparation must be done, and usually by the resident. Some clients may need help and the pest control professional or building management must be sensitive to this.

Suggested room preparation steps include:

- Remove all blankets, sheets, covers, pillows, bath towels, and drapes/curtains from the bed and room and place them into bags for transport to the laundry.
- Empty drawers and closets and place belongings into plastic bags. Place all clothing and coats into bags for transport to the laundry. Shoes, pillows, and children’s plush toys should be bagged for the laundry.
- Plastic toys, books, electronics, and anything that cannot be washed should be bagged separately for inspection.
- The room should be empty of all cloth and plush items, except plush furniture. If possible, the pillows of plush furniture should be removed and laundered.
- Move furniture at least 18 inches away from the walls. People may need help with this.
- Remove outlet covers and switch plates on all walls.
- Picture frames should be removed from the walls and cleaned or treated.
- People and pets must leave the area during treatment and wait the stated amount of time before reentering, usually 4 hours.
- If there is a fish tank in the household, it should be covered with a towel or plastic, because fish are very sensitive to many pesticides.
- All clothing, linens and other items must be cleaned (free of bed bugs) and kept isolated until the client is moved to a new room or location, or until the bed bug problem is eliminated.
- Make sure the pest control professional can get to all furniture, closets, beds, and baseboards to inspect and treat.
Cleaning and Laundry Checklist for Bed Bugs

Pesticides, alone, will not eliminate a bed bug infestation. Inspecting and cleaning the living area and all personal belongings are critical for bed bug control and elimination. Cleaning should occur before pesticides are used. Follow all the recommended steps as they apply to the individual situation:

- Seal all clothing and linens in large clear plastic bags. Clear bags are good because bed bugs can be seen inside them.
- Seal shoes, coats, pillows, children’s plush toys, and small rugs and mats in large clear plastic bags.
- Personal belongings should be inspected carefully, cleaned, and sealed in plastic bags or bins. Do not use cardboard boxes, bed bugs can hide in folds and will deposit eggs there.
- All clothes, linens, pillows, shoes, coats, and children’s plush toys should be treated by placing them into a HOT dryer for 30 minutes. Do not overstuff the dryer, heat must reach all items.
- Keep cleaned items separate from items that have not been checked or cleaned.
- Unless you are sure that there are no bed bugs on personal belongings, these should remain in the bag or bin until they can be carefully inspected or washed.
- The room should be emptied of all personal belongings and floors thoroughly vacuumed with a brush attachment (which should later be washed in hot water and detergent).
- The mattress and box spring should be vacuumed to remove any live bugs and debris and immediately encased or prepared for treatment.
- Hard furniture, floors, and walls should be washed liberally with soapy water.
- Outlets and electrical switch plates should be opened and inspected for signs of bed bugs, but not washed!
- Wash in and around any non-electric heating units (such as steam pipes or radiators).